



Liam Dean

IT Expert

- 📍 Nottinghamshire, UK
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- 🌐 <https://www.dean.uk.net/>
- 🚗 Driving Licence: Full UK Car and Motorcycle

Skills

Line Management

Forming relationships with key stakeholders and influencing change

Project management

Audit compliance

Financial budgeting and procurement

Change management and planning

Business continuity, disaster recovery planning and testing

Excellent written and verbal communication skills

Hardening of cloud and on-premises infrastructure

Amazon AWS and Microsoft Azure cloud infrastructure management

Microsoft Hyper-V and VMWare ESXi hypervisor deployment and management

Implementing email security standards (SPF, DKIM, DMARC, MTA-STS)

Windows Server deployment, administration and diagnostics

Linux server (various distros) deployment, administration and diagnostics

Core network technology deployment and administration

Microsoft 365 technologies deployment and administration

Wireless infrastructure deployment, administration and diagnostics

Effectively securing end user compute devices

Root cause analysis and effective remediation

Firewall design, management and deployment

MECM deployment and administration

Intune MDM deployment and administration

Multi-site Active Directory and Group Policy deployment, administration and diagnostics

Data Centre installations, environment management, and security

Interests

Motorcycling

Amateur mechanic

Experienced IT expert specialising in leading teams implementing Network Security, Cloud Computing, and Systems Optimisation.

Experience

Nova Education Trust February 2023 - Present
Lead IT Engineer East Midlands

🔗 <https://www.novaeducationtrust.net/>

I have helped Nova Education Trust transform the IT services utilised across all Trust locations. This was achieved by a technical redesign of all of the core infrastructure equipment for enhanced resiliency, a redesign of edge security services and introduction of Microsoft cloud services for endpoint management.

Running in parallel to this work was also a refreshed approach to communications from the IT department and brand new incident management processes. This has been well received by staff across the trust, who appreciate the candid and honest communication style that I champion.

An IT department's work is never done, and there are many projects on the horizon to improve outcomes for learners and to help improve technical teaching resources available to staff.

Making sure we're on the right track, audits and penetration tests were performed regularly and remediations were made in a timely manner to help ensure a resilient and secure IT service is available at all times.

Wavenet February 2020 - Febrarury 2023
Head of TeamsLink and Collaboration Nottingham

🔗 <https://www.wavenet.co.uk/>

SDL Surveying November 2019 - February 2020
Network and Security Engineer Nottingham

🔗 <https://sdlsurveying.co.uk/>

Impero Software April 2016 - November 2019
Infrastructure, Systems and Facilities manager Nottingham

🔗 <https://www.imperosoftware.com/>

NatCen Social Research July 2008 - April 2016
Applications and Infrastructure Analyst Brentwood, Essex / Central London

🔗 <https://natcen.ac.uk/>

Education

University of Kent at Canterbury

Certificate in Computer Science: Higher Education Level 1

St Thomas More High School and Sixth Form, Westcliff-On-Sea, Essex A Level

Computing - A

Physics - D

Mathematics - E

Geography - D

General Studies - C

St Thomas More High School and Sixth Form, Westcliff-On-Sea, Essex GCSE

Information Technology - A*

Mathematics - A*

German - A

Science (Double Award) - A A

Geography - A

Statistics - A

English (Double Award) - B B

English Literature - B

Religious Studies - B

References

Available on request